



Instapay Technologies selects Onfido to power e-wallet adoption with trusted identity verification

Fintech company chooses Onfido for secure and seamless onboarding experience for its users

[Instapay](#) today announced a partnership with [Onfido](#), the global identity verification and authentication company, for providing its e-KYC process to help onboard customers into their e-wallet product.

The partnership will allow Instapay Technologies to provide a seamless process to customers to activate their e-wallet app. By integrating Onfido's AI-powered ID verification service, Instapay Technologies customers are able to sign up by simply taking a photo of their government-issued identity document (ID) and selfie and uploading it through the app. This enables the customer to complete the entire onboarding process digitally, in just a few clicks.

"Many of our customers work long shifts, and in remote locations. We want to give them the ability to complete their documentation process at their convenience and with minimum friction", said Rajnish Kumar, Co-founder and CEO of Instapay. "We have partnered with Onfido, based on their proven track record of accurate identity verification and strong privacy policy. With this partnership, we are confident that our customers will enjoy a smoother and faster onboarding experience."

"In today's digital age, users increasingly appreciate a user-friendly digital experience," said HusaynKassai, Co-Founder at Onfido. "We bring trust to digital interactions worldwide, and we're very happy to be supporting Instapay's vision of bridging the gap of banking needs and providing financial inclusion to workers."

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About Instapay Technologies Sdn Bhd

Instapay is a pure digital payment and remittance platform which reduces the cost of remittances and improves accessibility to formal payment channels of the underbanked segments in Malaysia and Southeast Asia.

The all-in-one Instapay application embraces:

Financial Inclusion

Instapay's e-wallet solution moves the migrant worker's payroll to their Instapay Account, enabling them to store money in the account and transact conveniently using the Instapay mobile application or Instapay Mastercard card.

Digitisation of Salary

One of Instapay's key offering is the Instapay Salary Account; ensuring the worker's salary is paid into the account. Instapay eases the burden of companies who pay their workers in cash. This process is cumbersome for companies and also inconveniences migrant workers who need to set aside savings and manage the income they receive in cash.

Cross-border Remittance

Instapay's low remittance costs ensure easier transactions for the workers and lower fees on sending cross-border remittances.

Instapay Customer Service

Instapay's customer service team ensures on-boarding runs smoothly and are available to customers and businesses as well. Many migrant workers aren't digitally savvy, and often not familiar with managing financial transactions through an app. Instapay's customer service team, with linguistic skills that cater to the target segments, work closely with the migrant workers to ensure that they understand how to use the Instapay app.

For more information or to sign up, Instapay can be reached on +603 2786 5301 or connect@instapaytech.com.

<https://www.instapaytech.com/>

About Onfido

Onfido is the new standard for digital access. The company uses AI to verify any photo ID and then compares it with the person's facial biometrics. This use of AI means that businesses no longer need to compromise on customer experience, conversion, privacy or security.

Recognised as a global leader in artificial intelligence for identity verification and authentication, Onfido is backed by TPG Growth, Crane Venture Partners, Salesforce Ventures, M12 - Microsoft's venture fund, and others. With approximately 400 team members spread across seven countries, Onfido has raised \$200m in funding and powers digital access for some of the world's largest companies.

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